

Payment Terms and Conditions

This payment system is provided by Church of the Annunciation, Rathfarnham and its third-party suppliers.

The Parish may update these terms from time to time and any changes will be effective immediately on being set out here. Please ensure you are aware of the current terms.

Terms and Conditions

Please read these terms carefully before using the online payment facility. Using the online payment facility on this website indicates that you accept these terms. If you do not accept these terms do not use this facility.

Please also see Easy Payments Plus Terms and Conditions and Privacy Policy.

All payments are subject to the following conditions:-

Your payment will normally reach the Parish account to which you are making a payment on the following working day.

We cannot accept liability for a payment not reaching the correct account due to you quoting an incorrect card number or incorrect personal details.

Neither can we accept liability if payment is refused or declined by the credit/debit card supplier for any reason.

Security

All payment details which are entered through this payment gateway are encrypted when the customer, or third-party making payment, enters them. Communications to and from the service provider's site are encrypted.

The Parish shall not be liable for any failure by the customer or third party making payment of fees to properly protect data from being seen on their screen by other persons or otherwise obtained by such persons, during the online payment process or in respect of any omission to provide accurate information in the course of the online payment process.

All cardholder information is protected and will never be passed onto any third parties, except as outlined in these terms and conditions.

Service Provider

Online payments of fees can be made by credit or debit card. The transaction is received and validated by the Service Provider (Fee Pay Ltd t/a Easy Pay Plus). The client making the application will get an immediate notification to confirm whether or not the card validation was successful. The funds will be transferred from your account within 48 hours.

Refund Policy

Refund of payments made will be at the discretion of the Parish. Disputes regarding amounts paid must be made in writing to the Parish. Refunds, if applicable, will only be made to the debit/credit card used for the original transaction.

Cancellation Policy

To cancel a recurring payment, please contact the Parish Office.

Privacy

Personal data is data that identifies you or can be used to identify or contact you and may include, for example, your name, address, mobile number, or email address.

When you donate to the Parish, you will provide the Parish and Feepay Limited (t/a Easy Payments Plus) with the following personal data:

1. Your name, address, phone number and email address;
2. The amount you donate;
3. Your payment card details, including, cardholder name, card number, card expiry date and CCV number. Card details are encrypted and are not visible within the system to any administrators within the Parish or Feepay Limited (t/a Easy Payments Plus)

This personal data that you volunteer to us will be processed for the following purposes:

- a. To facilitate payments from you.
- b. So that we can contact you in connection with your donation;
- c. To administer the Charitable Donations Scheme.

In order for your payment to be processed, your personal details will be sent to AIB Merchant Services. Your data may be transferred outside the EEA, but within the First Data Group, by AIB Merchant Services. Please see AIB Merchant Services' Privacy Policy for further information www.aibms.com/wp-content/uploads/2018/05/AIBMS-GDPR-privacy-notice-Final_v2.pdf. The Parish will receive confirmation from AIB that your payment has been processed. This confirmation will contain your name, address and donation amount. This assists us in the administration of the donations.

The information you provide in connection with your donation will be retained by the Parish for 7 years to comply with financial and taxation requirements. If you set up regular payments to the Parish, the Parish will retain some of your data for 7 years after the final payment is made.

If you donate more than €250 in any one year, the Parish may contact you in relation to the Charitable Donation Scheme.

You have the right to request a copy of any personal data held by us about you. You also have the right to have such data corrected where it is inaccurate or misleading. You also have the right to have this data deleted. Please see the Parish's Privacy Policy for further information.

Collection and use of Non-Personal Data

Like most websites, we gather statistical and analytical information collected on an aggregate basis of all visitors to our website. This non-personal data comprises information that cannot be used to identify or contact you.